

## Rainbow Corner FAQ's

**Q: Are you a licensed facility?**

A: Yes, we are a licensed childcare facility with the state of Texas.

**Q: How long is your school day?**

A: 9:15-2:10 is our official school day. We have a drop-off window from 9:00-9:15 and a pick-up window from 2:00-2:15.

**Q: How many days are you open?**

A: We are open Monday-Thursday. Not all ages are offered a 4 day program though. Most of our classes are 2 OR 3 days/week.

**Q: What are your class sizes?**

A: 2 year old classes = 2 teachers to 12 students

3 year old classes = 2 teachers to 14 students

4 year old classes = 2 teachers to 16 students

**Q: Do you have before/after school childcare options?**

A: No

**Q: Do you offer a morning or afternoon carpool line?**

A: No. We ask that a parent or an adult walk a child to a designated entrance for Rainbow Corner in the morning and afternoon for arrival and dismissal. Parents need to sign their child in and out each day through our ProCare app.

**Q: Are you open year round?**

A: No, we stay pretty close to FISD's calendar. We are open from September through mid-May.

**Q: Are your classes grouped by birthdays, such as a young group of 2's and an older group of 2's?**

A: No, we go by whatever age they are as of September 1<sup>st</sup>. They stay in the same class for the whole school year, but each class ends up with some mixed ages based on birthdays. Some students have early fall birthdays while others have later birthdays. We do our best to mix the ages appropriately to create balance.

**Q: Do you provide snacks?**

A: Yes, we provide snacks. Any child with special dietary needs/allergies/restrictions may send in an alternate snack.

**Q: Do parents need to send a lunch?**

A: Yes. Parents need to send in a lunch. We are a peanut-free facility, so no peanut products please. We do not have any means to heat or refrigerate lunches, so send with an ice pack and send items that will be ready to eat right out of their lunch box.

**Q: Is your school closed for holidays?**

A: Yes, we follow FISD's calendar pretty closely. We start 2 weeks after FISD and finish a week earlier. Any days during the school year that FISD is out of session, we are as well. This includes one week at Thanksgiving, two weeks at Christmas, one week for Spring Break and some Mondays too.

**Q: How do you handle school closings due to inclement weather?**

A: If there is inclement weather that may result in school closings, we follow FISD. If they are closed, then we are closed for the day. If FISD has a **delayed start** for their school day, **we are closed**.

**Q: How do you handle disaster events, fires, etc.?**

A: We practice routine fire drills, disaster drills, as well as lock down drills. We do these in a manner that is not scary for the children, but rather in a way that allows teachers and children to be prepared and comfortable should the need arise to evacuate the building or move locations for a disaster.

**Q: What are your tuition rates and other fees?**

A: We have a \$125 non-refundable registration fee due upon registration. There are also supply fees due during the month of September. Tuition rates are as follows: 2 day/week Monday/Wednesday = \$270, Tuesday/Thursday = \$280, 3 day/week = \$380, and 4 day/week = \$470.

**Q: What does the supply fee cover?**

A: The supply fees cover such items as cleaning supplies, arts and crafts supplies, snacks, paper goods for snacks, special items for school lessons & activities, a fall Pumpkin Patch field trip, a catered Thanksgiving feast, and an end of the year pizza party.

**Q: Do you offer a sibling discount for tuition?**

A: Yes. There is a \$25 sibling discount for the second child taken off of the monthly tuition rate. For example: one child attending 3 days a week would be charged \$380 each month while a second child attending 3 days a week would be charged \$355 each month.

**Q: When is tuition due?**

A: Tuition is due on the 1<sup>st</sup> of each month and is considered late after the 10<sup>th</sup>.

**Q: What form of payments do you take?**

We take credit cards, checks, cashier's checks, or money orders. Payment through the Procure app is our preferred method. You may also set up an online bill payment so that your bank can mail your tuition payment monthly. We DO NOT accept cash payments.

**Q: Do you have a "sick child" care option?**

A: No. If your child is sick, they must stay home and not return until they are symptom free for 24 hours. This means that if they are running a fever (100 degrees or higher), they must be fever free for 24 hours without the assistance of fever-reducing medication. If your child has a rash, diarrhea, has thrown up, etc, they must be symptom free for 24 hours to return. If there is any uncertainty, please check with the director. A doctor's note may be required to return for certain illnesses. If they have any Covid related symptoms, they will not be able to attend school.

- Cough
- Shortness of breath
- Chills and/or repeated shaking with chills
- Muscle pain and/or joint pain
- Headache
- Sore throat
- Loss of taste or smell
- Diarrhea
- Feeling feverish or a measured temperature greater than 100.4 degrees Fahrenheit

**Q: What does my child need to bring to school?**

A: A backpack large enough to hold their lunch, a change of clothes, a water bottle, a folder, and possibly any additional items they may want such as a blanket and lovey for naptime. Our children that are in the 2-year-old classes will also need to bring one extra sippy cup with water for snack, and any diapers/pull-ups they may need. ALL CHILDREN MUST HAVE A CHANGE OF CLOTHES.

**Q: Do all ages take a nap?**

A: Not necessarily. Our 2-year-old classes typically lay down around 12:15-1:45 each day for naps. The 3-year-old classes will lay down from about 1:00-1:45. Your child's teacher can tell you more specific details about their rest time.

**Q: Does my child have to be potty trained before starting a 3-year-old class?**

A: No. If your child is enrolled in one of our 3 year old classes, they do not have to be potty trained by the start of the school year, but they do need to be fully potty trained by the start of the second semester (January). If there are any medical reasons preventing a child from becoming potty trained, we would need a doctor's note.

**Q: Do your classrooms have restrooms?**

A: Some of our rooms do. Our classrooms for our 2-year-old classes and our 3 year old classes do.

**Q: Do the kids get to go outside for recess?**

A: Yes. Each class goes out for a 30 minute recess each day they are here, weather permitting. If the weather is not suitable, then we try to find alternate indoor options if they are available for the day.

**Q: Are there other opportunities for the children to leave the classroom during the day?**

A: Yes. Each class gets the opportunity to attend a Music/Movement class each week. Some classes go more than once a week depending on how many days they attend school. We also offer opportunities to visit our outdoor classroom as well as a weekly chapel lesson for each class. The two year old classes do not start with chapel right away, but typically by the end of October they are ready to join us.

**Q: When does registration occur for the following school year?**

A: Typically, registration starts mid to the end of January and is completed by the end of February. Returning families are given top priority then church members and then community members.